



MobileTrack

**Customizable
Control & Tracking**



XELEX
MOBILITY SOLUTIONS

Xelex knows mobility

**A wide array
of potential for:**

Education
Government
Healthcare
Hospitality
Human Services
Manufacturing
Mobile Operators
Petrochemical
Retail
Transportation
Utilities
Distribution

MobileTrack™ is a real-time mobile platform that empowers organizations and individuals to use their mobile devices in ever more powerful ways. Know where a phone is located and how it is being used in real-time. With permission granted, a simple-to-install phone client is loaded directly onto a mobile smart phone and customers can quickly gain control of their mobile operations.

■ Tracking assets, improving productivity, and mobilizing data

Whether making a face-to-face sales call, installing a product at a client site, or general service work, your workforce is on the go. Yet they also need to be in close communication with staff, managers and customers. That's where the mobile device comes into play; it's likely one of your team's most relied upon tools, day after day.

But how effectively are your company's and your customer's phones being used? As an important part of your arsenal of tools, you need to make sure they are being used efficiently and in accordance with your organizations policies.

■ Knowledge that puts you in control

MobileTrack, created by Xelex Technologies, was developed to allow for the seamless collection of mobile device data in real time. It also offers the ability to manage the use of, and send info to, the mobile device. Our unique software is easily downloaded to mobile devices, but is completely unobtrusive to the user of the device.

With MobileTrack, you can control how the mobile device is used by your employees through preset commands. Just as important, the mobile device can be a powerful tool for collecting real time records such as voice, data, SMS, location and device status, and more.

The data is automatically sent to a secure web-based application for reviewing, editing and integration with your back office systems.





■ Extending value across a variety of industries



Accounting & Management



Seamless Integration

Connect devices with any existing back office systems.



Real-time Updates

Secure Over-the-air account code management and assignment.



Reporting Dashboard

Review, edit and submit billable time and expenses online.



Centralized Monitoring

Call & SMS records sent to your secure, online dashboard in real time.

Tracking & Alerts



Track Time & Expense

Tag calls & log expenses with account codes on your phone.



Usage Alerts

Alarms when exceeding preset call or data criteria.



Individual Locator

Interactive map for current locations and historical movement.



Location-Based Alerts

Receive notifications based on arrival, departure, or distance from a location.

Restrictions & Disabling



Disable Functionality

Ability to disable texting and calls based on speed, schedule or on demand.



Safe Driving

Disable functionality when a phone is traveling over a specific speed.



Restrict Callers

Control incoming and outgoing calls from selected numbers.



Fee Reductions

Re-route 411 to toll free assistance and restrict activity when roaming, etc.

Track and assign calls, events and other critical data

Whether making or receiving calls and text messages, MobileTrack automatically tracks the activity and sends information about call duration and call/text origin to the MobileTrack web page. Billing codes such as “account codes,” “client codes” or “project codes” can also be generated to associate certain phone numbers to those accounts and projects for billing purposes.

For instance, if a sales representative makes a call to a customer whose number has been entered in the system, the mobile device will automatically recognize the number, and associate the duration of the call to the account.

If a user receives a call from a client who is calling from a number that has not been input into the system (i.e. a phone call from a hotel room or home phone), the user can still assign an account or matter code to the call. At the completion of the call, the user is prompted to assign the code to the call. If they don’t know the correct code, they can input an “unknown” code, or simply type a text note into a comment field to facilitate tracking. The information is sent immediately to the MobileTrack web server. For cases with an unknown code or text comment, the administrator can follow up with the user to assign the call to an account or matter.



When the system is initially configured, account codes and matter codes are input into the MobileTrack system right from the customer’s accounting system. They can be added manually or imported from another database. The system can also filter out calls from specific numbers, such as personal calls from family members or other non-business related numbers.

Track other types of expenses

Your mobile device can also track expenses or events, such as time spent in a meeting or working at a client site. With the built-in application, simply record expenses or time events, and the information is captured and sent back to the MobileTrack system for direct posting to billing, CRM, or other back office systems.



Track mobile device location

Through internal GPS (global positioning system) capabilities, MobileTrack can determine mobile device location in near real time. The data is collected and can provide information about service routes and scheduling. Tracking parameters, such as defining the hours of the day the mobile device will be tracked, can also be set for the system.

Collect data in real time

The immediate availability of call data puts power into your hands. Instead of waiting for a monthly mobile device bill to arrive, accurate information is accessible right away. All data collected through the mobile device is sent to the MobileTrack server where it is immediately available for review and editing. The clear, concise design of the MobileTrack web page makes it easy for administrators to review and interpret mobile device activity as it comes in.

MobileTrack not only collects data, but can also distribute information to all users. For instance, if a new account code is generated or a change is made to existing account information, the system automatically sends updates right to the mobile device, and broadcasts a message to all users alerting them of the update.

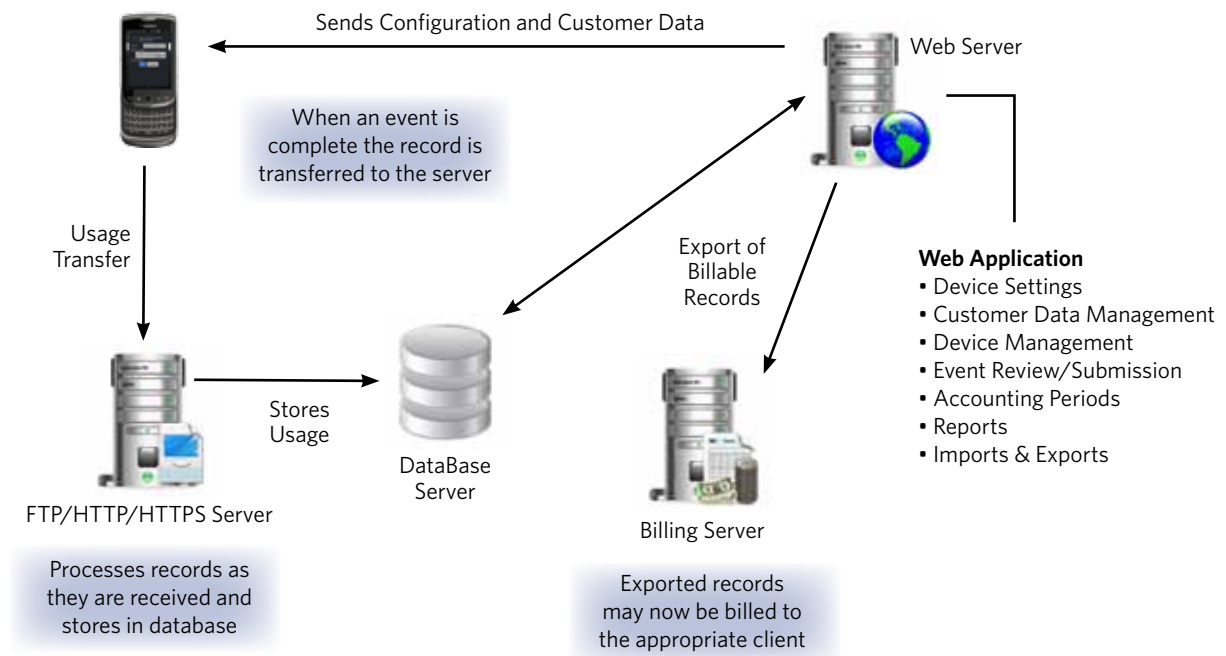
Keep your data secure

The MobileTrack web application is completely secure as all transmission data can be encrypted, and if ever a mobile device is lost or stolen, personal and client data can be removed remotely from the device so that no sensitive information is compromised.



■ Full integration with your system

MobileTrack can be hosted on your organization's server, or can be cloud based to lessen your IT overhead and worries. The data from MobileTrack is readily available from an FTP, HTTP or HTTPS site for use with your internal systems.



MobileTrack is your answer to productivity, collaboration and lifestyle application services, providing customizable web-based configuring, reporting and control of mobile devices in real time.

■ Configuration components

• Usage Capture Solutions (device to server)	standard
• Device Application	standard
• MobileTrack Web Server	standard
• MobileTrack Web Applications	standard
• Usage Transfer (MobileTrack to 3rd-party system)	standard
• Import/Transfer Utility	option
• Hosted Environment	option

■ Requirements to get started

- Smart phones with a data plan, including Blackberry, Windows Mobile, Symbian, Android and iPhone*
- Windows Vista, Windows 7, or Windows Server 2008 and up
- IIS version 6.0 and up
- all current .NET frameworks
- SQL Server 2005 or greater – Standard Edition or Enterprise (MobileTrack only)

**Not all features available on iPhone. Call Xelex for details.*

■ Productivity at your fingertips

Put the power of MobileTrack to work for your organization and your customers. It's easy to use, improves productivity, and seamlessly integrates into your existing system.

Visit us at www.xelex.net to learn more about our family of products including LegalTrack and FamilyTrack.



300 Main Street, Suite 4-210
East Rochester, NY 14445
tel: 585-419-7040
fax: 585-419-7028
sales@xelex.net

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Xelex Mobility Solutions, which utilize MobileTrack™, all carry a patent pending.